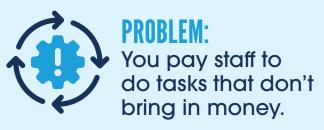


TIME IS MONEY

Using Time Studies to INCREASE
Operational Efficiency Operational Efficiency
Pet Boarding and Animal Shelters





SOLUTION:

Do a time study to cut costs and generate more revenue the with same staff.

WHY to do a Time Study for Bowl Cleaning

- 1. Empowers your team to do better schedule planning and pricing of services
- 2. Optimizes allocation of staff's time, arguably the most precious resource
- 3. Can be used for comparison with alternative processes
- 4. Helps create target times and wage incentives
- 5. Enhances efficiencies, staff time and financial metrics

HOW to do a Time Study for Bowl Cleaning

1. Choose appropriate tasks and process to study

Include time for: picking up at enclosure, transporting to the cleaning location, all cleaning processes (pre-rinses, washing by hand or dishwasher, sanitation, drying, etc.), purchasing and using all materials, transporting back to the enclosures. Use a mobile phone to time and video each task, and use video for training purposes.

Do time study first with your current bowl system (e.g. ordinary stainless-steel bowls and/or food trays). Take into account number of washings per stay for food & water > 42 for 14-day shelter stay, 42 for 14-day board & train, 12 for 4-day board

Do time study with Kinn Kleanbowl. Take into account number of washings per stay > 2 for 14-day shelter stay, 2 for 14-day board & train, and/or 2 for 4-day board. Note 2 means 1 for food and 1 for water.



2. Determine the number of cycles to study.

At a minimum do the time study to measure at least 2+ cycles to capture variances between different employees, occupancy rates, working conditions, times of year, etc.

3. Choose appropriate staff to participate.

Pick employees who are involved in bowl cleaning. Include multiple staff as they get different results, and the variances can be meaningful. Select the average staff members, and not the fastest or slowest performers.

4. Explain time study details for your team members.

Communication is key for success. A time study requires careful observation, and you need them to know the details so that it does not disrupt their work nor deliver inaccurate results. Reassure them why the time study is being done and cover any concerns they have about their job security.

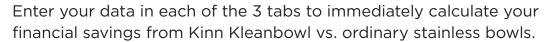
5. Have a manager/observer analyze individual tasks and results.

This will ensure consistency and uniformity in time studies and results.

6. Use data to calculate standard time and draw conclusions.

Calculate the standard time between studies. Draw conclusions to improve efficiencies and optimize work flow.

7. Download the Time Study and Financial Impact Kinn Kleanbowl vs. Ordinary Bowls Study Excel file.







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Scan or visit kinninc.com/shop-products/kb-bulk Questions? Contact our Founder & CEO, Alex McKinnon at alex@kinninc.com / 831-247-7932



We have reduced labor time washing bowls around 80%, and have spent more time with the dogs to grow our daycare revenue.

Barkaritaville Pet Resort Corpus Christi, Texas More pet interaction really does help with our turnover rate, we've actually seen that go down since we've taken on Kleanbowl as a part of our system.

> ABC Pet Resort & Spa Houston, Texas

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